

# EURECO 2021 Conference: Tackling the 'digital divide' Co-creation of sustainable and inclusive social infrastructure in regions beyond metropolises

[Eureco Conference - English - EURECO Siegen 2021 \(uni-siegen.de\)](https://uni-siegen.de)

## Preliminary Programme

*Thursday, 2 December 2021*

10:00 Opening session

### Welcome addresses

Prof. Dr. Volker Wulf (University of Siegen / Vice-rector for regional affairs and digitalization)

Prof. Dr. Sabine Meier (University of Siegen / Center for Planning Evaluation of Social Services)

tba (Ministry for Labor, Health and Social Affairs of Northrhine-Westfalia)

Martijn da Costa (ZonMw/EURECO)

Maya Doneva (EASPD Secretary General)

Alice Schippers (IASSIDD)

**10:30 Keynote (1): Social services in digital transformation. Perspectives for service organizations and service delivery in local disability, mental health, and long-term care fields**

Prof. Dr. Johannes Schädler (University of Siegen, Germany)

**11:10 Discussion of keynote messages in small breakout sessions**

11.30 Coffee break

**11.45 Keynote (2): Digitalization of social services in regions beyond metropolises. Experiences from Finland**

Harri Jokintara (Ministry for Social Affairs of Finland, Finland)

**12:15 Moderated Discussion of key-note messages in panel**

12:30 Lunch break

**13:30 Forum Session 01: Digital sovereignty – How to enable persons with disabilities and long-term care needs to access and use digital technologies?**

**Forum 01-A: Developing digitally enhanced support arrangements**

Moderation / Introduction: Frank Liekmeier (University of Siegen, Germany)

Presentation 1: Assistive technologies in the context of disability compensation and need for care from a socio-medical point of view – *Dr. Annemarie Albert; Thomas Kettwig (Medical Service of Insurance Companies Westphalia, Germany) (tbc)*

Presentation 2: Needs assessment and assistive technology for people with intellectual disabilities. Challenges for multi-professional cooperation

Presentation 3: Needs assessment and assistive technology for people with severe and multiple disabilities. The AIAS concept from Bologna – *Evert Jan Hoogerwerf (AIAS Bologna, Italy) (tbc)*

Presentation 4: Developing digital skills and assistive care arrangements with elderly persons with long-term care needs. Experiences with 'living labs' – *Dr. David Unbehaun (University of Siegen, Germany)*

**Forum 01-B: 'Know how' and 'know why' – Concepts and experiences of online-based counselling and support**

Moderation / Introduction: tba (University of Siegen, Germany)

Presentation 1: Strengths, threads, and perspectives of remote therapy for persons with mental health problems – *Dr. Hanna Zeavin (University of Berkeley, United States of America)*

Presentation 2: Criteria and standards for professional online-based counselling and support – *Stefan Kühne (Karl Landsteiner University of Health Sciences, Austria)*

Presentation 3: Online-based counselling of persons with disabilities – Experiences and challenges from independent peer counselling agencies (EUTB) in South-Westfalia – *Jan-Frederik Fröhlich (EUTB Siegen-Wittgenstein, Germany); Eva Konieczny (EUTB Olpe, Germany)*

Presentation 4: Contracting and funding online. Interventions of supported living services – *Andrea Arntz (Landschaftsverband Westfalen-Lippe) (tbc)*

### **Forum 01- C: Enhancing digital skills and use of assistive technology to users ‘distant to technology’**

Moderation / Introduction: tba

Presentation 1: Enhancing the digital skills and competences of digitally excluded groups. Presentation of ENTELIS+ training materials – tba (tbc)

Presentation 2: Digital training and empowerment of persons with intellectual disabilities – *Franz Pühretmair (KI-I Empowerment Center, Austria)*

Presentation 3: PIKSL laboratories and other PIKSL activities for digital participation of persons with disabilities – *Inge Gebert; Heiko Schwarz (In der Gemeinde leben Düsseldorf, Germany)*

### **Forum 01-D: Using digital potentials for improving social service systems in Ghana**

Moderation / Introduction: Dr. Kwabena Frimpong-Manso (University of Ghana, Ghana)

Presentation 1: Facilitating social services and communication of vulnerable people and local governments in rural Ghanaian districts. Content and objective of the project FACIL-ICT Ghana – *Dr. Paul Anderson (University of Siegen, Germany)*

Presentation 2: Teaching ICT-techniques to people "distant from technology" in rural Ghana – *Sandra Juliet Ahiataku (Kumasi Hive, Ghana)*

Presentation 3: Remote learning experiences of hearing and visually impaired students in higher education. Evidence from Ghana and Liberia – *Esmerlinda Korkor Ofoe (University of Ghana, Ghana)*

Presentation 4: Digitalization. Ensuring the full inclusion of learners with disability in the e-learning space in building back better – *Dr. Efua Esaaba Mantey Agyire-Tettey; Alex Bankole (University of Ghana, Ghana)*

15:00 Coffee break

**15:15 Keynote (3): Digital Gatekeepers & Caring Communities – How to enhance ‘caring communities’ by digital technologies and what technologies are needed to support local participation and inclusion?**

Prof. Dr. Claudia Müller (University of Siegen, Germany)

15:45 Moderated Discussion of key-note messages in panel

16:00 Forum Session 02: Digital Gatekeepers & Caring Communities – How to enhance ‘caring communities’ by digital technologies and what technologies are needed to support local participation and inclusion?

**Forum 02-A: ‘How and why’ – Designing digitalized caring communities as intergenerational models of care**

Moderation / Introduction: Dr. Yuanyuan Yin (University of Southampton, United Kingdom)

Presentation 1: tba – *Marijke Blok (Leyden Academy, The Netherlands)*

Presentation 2: tba – *Dr. Yuanyuan Yin (University of Southampton, United Kingdom)*

Presentation 3: tba

**Forum 02-B: ‘Networking’ – Collaboration of citizens and professional service providers to promote**

Moderation / Introduction: Prof. Dr. Elles Bulder (University of Applied Sciences Groningen, The Netherlands); Prof. Dr. Sabine Meier (University of Siegen, Germany)

Presentation 1: tba – *Prof. Dr. Elles Bulder (University of Applied Sciences Groningen, The Netherlands); Prof. Dr. Silja Samerski (University of Applied Sciences Emden-Leer, Germany)*

Presentation 3: tba – *Willeke van Staalduinen (NET4Age, The Netherlands)*

Presentation 4: tba – *Dr. Heidi Kaspar (University of Applied Sciences Bern, Switzerland)*

**Forum 02-C: ‘Municipalities’ – Supporting and embedding digitalization of caring communities to ensure sustainable practices of care**

Moderation / Introduction: tba (ZonMw, The Netherlands)

Presentation 1: tba – *Trees Flaper (ZorgThuis Noorderport, The Netherlands)*

Presentation 2: tba – *Prof. Dr. Birgit Apfelbaum (Harz University of Applied Sciences, Germany)*

Presentation 3: tba – *Kai Schnackenberg (Ministry of Health and Consumer Protection Hamburg, Germany)*

**Forum 02-D: ‘Participatory research’ – Participatory citizen science in qualitative social research on digital participation in caring communities**

Moderation / Introduction: Prof. Dr. Alice Schippers (IASSIDD)

Presentation 1: tba – *Dr. Jan Jukema (University of Twente, The Netherlands)*

Presentation 2: tba – *Prof. Dr. Claudia Müller; Tanja Ertl (University of Siegen, Germany); Erich Kohler; Andrea Ruhl (Obfelden, Switzerland)*

Presentation 3: tba - *Fionn and Jonathan Angus (Fionnathan Productions, Ireland)*

Presentation 4: tba - *Hiska Ubels (Hanze University of Applied Sciences Groningen, The Netherlands)*

17:30 End of day 1 program

19:30 Reception and conference dinner

Friday, 3 December 2021

Host: Prof. Dr. Albrecht Rohrmann (University of Siegen, Germany)

**09:00 Keynote (4): Digital competences in social services and service delivery. How to develop and strengthen competences in social services with regard to digital service delivery and technology for vulnerable groups?**

Prof. Dr. Malcom Fysk (De Montfort University, Leicester, United Kingdom)

**09:30 Discussion of keynote messages in small breakout sessions**

**09:45 Forum Session 03: Digital competences in social services and service delivery**

**Forum 03-A: 'Developing organizations successfully' – Success factors and challenges for digital transformation and management in social services**

Moderation/Introduction: Renaud Scheuer (EASPD)

Presentation 1: The KVPS service organization in the process of digital transformation. An example from Finland – *tba*

Presentation 2: Eudajmonia organization in the process of digital transformation. An example from Poland – *Marta Sokolowska (Eudajmonia, Poland) (tbc)*

Presentation 3: The AWO organization in Siegen in the process of digital transformation. An example from Germany – *Jörg Kettner (AWO Siegener Werkstätten, Germany)*

Presentation 4: Delivering online services – adapting services to the pandemic – *Silke Georgi (sozialhelden)*

**Forum 03-B: 'Learning' – Staff qualification and training needs for digitalized enhanced service provision**

Moderation / Introduction: Dr. Martin F. Reichstein (University of Siegen, Germany)

Presentation 1: An overview on digital skills for professionals need who support persons with disabilities and mental health problems? – *tba*

Presentation 2: A manual for in-service training on person-centred technology – *Silvia Muñoz (Confederación Plena inclusión España, Spain)*

Presentation 3: Concept and experience on digital competence development of staff in care services – *Johan Freichel (Ireps Grand Est, France)*

Presentation 4: A digital tool for people with ID in vocational training settings: Re-enforcing motion competences and self-effectiveness – *Prof. Dr. Ute Kahle (SRH Berlin/Dresden School of Management, Germany)*

## Forum 03-C: Robots in care and support. Experiences and perspectives from the European Japanese research project e-VITA

Moderation / Introduction: Dr. Rainer Wieching (University of Siegen, Germany); Toshimi Ogawa (Tohoku University, Japan)

Presentation 1: Insights from social robotic research in a geriatric ward in a hospital in Paris, *Etienne Berger (APHP, France)*

Presentation 2: Current and future use of robotic devices in care homes and hospitals in Japan, *Eiko Takano (NCGG, Japan)*

Presentation 3: Results from robot studies in care homes and social services in Italy, *Roberta Bevilacqua (INRCA, Italy)*

Presentation 4: Exploring android robot acceptance in different care settings, *Yoshio Matsumoto (AIST, Japan)*

Discussion with all speakers and the audience

**11:15 Coffee break**

**11:30 Keynote (5): Inclusive digitalization and development of social service infrastructure in regions beyond metropolises. A European perspective on potentials of regional collaboration**

Mr Jiri SVARC (European Commission, DG EMPL, Unit D1) (tbc)

**12:00 Moderated discussion of keynote messages in panel**

**12:30 Lunch break**

**13.30 Forum session 4 - Regional presentations from different European countries**

*In this session, it will be presented how European regions try to achieve and strengthen a 'digital infrastructure for all' through approaches of regional development in collaboration with municipalities, civil society organizations, social service providers, social administration, business, politics, and universities.*

**Forum 04-A: Regional situations in a European perspective (F / PL / D)**

**Department d'Aube (France):** Vanina Paoli-Gagin (Senatrice de department d'Aube, France); Myriam Lewkowicz (University of Troyes, France)

**Pommerania (Poland):** tba; Jarek Marciszewski (PSONI koło w Gdańsku, Poland) (tbc)

**South Westphalia (Germany):** Theo Melcher (President of District of Olpe / Regional Agency for South Westphalia, Germany) (tbc); Dr. Martin F. Reichstein (University of Siegen, Germany)

**Forum 04-B: Regional situations in a European perspective (FI / NL / ES)**

***Seinajoki (Finland):*** Harri Jokintara (Ministry for Social Affairs of Finland, Finland); tba

***North Netherlands (The Netherlands):*** tba; Prof. Dr. Elles Bulder (University of Applied Sciences Groningen, The Netherlands)

***tba (Spain):*** tba; Silvia Muñoz (Confederación Plena inclusión España, Spain)

**14:30 Coffee break**

**14:45 Panel discussion' with political decision makers from different European region: "How to tackle the digital divide in regions beyond metropolises' with political decision-makers from the different European regions"**

Moderation: tba

Vanina Paoli-Gagin (Senatrice de department d'Aube, France)

Theo Melcher (President of District of Olpe, Germany) (tbc)

Harri Jokintara (Ministry for Social Affairs of Finland, Finland)

tba (The Netherlands)

tba (Spain)

tba (Poland)

**15:30 Conference results and perspectives**

Moderation: Prof. Dr. Johannes Schädler (University of Siegen, Germany / EURECO)

**16:00 End of conference**